



# Craig Franceschetti

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(204) 260-5104

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## EDUCATION

**Game Development - Programming**  
RRC Polytech (2023 - 2025)

**Diploma in Business Administration and Finance**  
RRC Polytech (2016 - 2018)

**Business Information Technology**  
(3 terms) RRC Polytech (2020 - 2023)

## CERTIFICATIONS

**Business Administration - Finance**  
RRC Polytech (2018)

**IFIC** (Canadian Investment Funds Course)

## WORK EXPERIENCE

### Technical Support Analyst (2022–2023)

Government of Manitoba - STEP Student

- Worked on a small team that serviced approximately 400 municipal employees in the legislative building
- Experienced in troubleshooting a variety of hardware and software related challenges
- Reset user passwords using Active Directory and a database software known as AIMS

### Investment Advisor (2018-2019)

Royal Bank of Canada

- Worked with a team of employees to meet monthly sale and compliance targets
- Responsible for advising clients on investments and investment products nation-wide via local call centre. Sales and Service General (2018) Royal Bank of Canada
- Required to have extensive knowledge of personal banking services in order to ensure customer satisfaction nationwide via local call centre.

## SKILLS:

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|----------------|-----------------|
| • Java         | • Unity         |
| • C++          | • Unreal Engine |
| • C#           | • Python        |
| • HTML and CSS | • JavaScript    |